



# What trust means to a Carrier/Service Provider

- **Reliability/Security of our Network and Services**
  - Concept of One, Concept of Zero
  - Convergence of Network & Services
    - IP/MPLS, MLPP, Wired/Wireless Integration, Application-aware Services, Mobility
  - Convergence of Customer Care, Provisioning, Operations, Management, Security, Applications Hosting, Data Management, COOP, Disaster Recovery
    - End-to-end integration of OSS/BSS
    - Outsourced Functions
  - Peering relationships with other carriers/service providers
  - Global Sourcing/Global Operations
- **Reliability/Security of our Customers**
  - End Systems
  - Enterprise Networks
  - IT Services
  - Multi-service provider environment